

# Case Study

## Knight Frank targets total compliance using RiskWise

Knight Frank selected RiskWise as they were looking for a flexible system, with powerful reporting capabilities, whilst wanting to work in partnership to develop a market leading solution.

The S<sub>2</sub> Partnership listened to Knight Frank's clear requirements, and reacted quickly, developing a new compliance reporting system that enabled Knight Frank to define their own parameters and compliance metrics, to a greater and more accurate extent than they previously had been able to, in turn providing the visibility to continually drive performance.

Knight Frank prides itself on being leaders in terms of risk management and compliance reporting, and this is achieved through hard work, and supported through the visibility RiskWise now provides to the team, whether that is nationally, regionally, or down to an individual property.

*“ Having our own dedicated RiskWise competent support ensures we get maximum results from our system. ”*

To ensure a successful rollout campaign, S<sub>2</sub> provided a mobilisation team, supported by a dedicated RiskWise account manager, who built up key relationships, and provided training and guidance to employees across the UK. S<sub>2</sub> now provide ongoing RiskWise competent support, so the Knight Frank network always know they have a key point of contact to help them exceed their compliance targets.

*“ We selected RiskWise as we liked the fact that it has been designed by specialists in the property sector. We enjoy a great working relationship with the S<sub>2</sub> Team, where we see ourselves as innovating in partnership. ”*

*Ray King, Director, Head of Facilities Management*

S<sub>2</sub> and Knight Frank regularly meet to develop new and innovative ways to continually provide effective management of the Knight Frank portfolio through RiskWise. This process ensures that Knight Frank can influence the product roadmap with the features that are important to them, whilst considering how else they can extend their use of the system to meet targets and challenges faced. At times this has included new functionality, changes to settings and links to other systems, such as engineering firms, which in turn increases compliance data held within RiskWise.



## About The S<sub>2</sub> Partnership

The S<sub>2</sub> Partnership has been providing specialist Health, Safety, Fire & Environmental consultancy to the commercial property sector for over a decade. Working closely with clients in the UK and Europe, the S<sub>2</sub> Partnership holds a strong reputation for providing a high-quality, bespoke and practical service. With services ranging from consultancy and training to risk management software, the S<sub>2</sub> Partnership provides a range of solutions for optimal risk management.



S<sub>2</sub> Partnership Ltd  
Intelligent Risk Management



Email: [hello@s2partnership.co.uk](mailto:hello@s2partnership.co.uk) Tel: +44 (0)1954 267788

[www.s2partnership.co.uk](http://www.s2partnership.co.uk)

[www.s2riskwise.co.uk](http://www.s2riskwise.co.uk)